

- The CQC are now consulting on their new strategy that will define the way they work for the foreseeable future
- The consultation is now open until 4th March 2021 and they want to hear your views
- There are 4 themes to the strategy:
 1. People and communities
 2. Smarter regulation
 3. Safety through learning
 4. Accelerating improvement

They have suggested in the consultation that:

- The CQC will engage more with the community and people that use services to ensure they are able to share their views
- They will focus more on the information they hold about local area when assessing quality
- They will be more proactive when collecting, sharing and using data they hold about services
- They will use the data and information to identify risks and the need for action
- There will be less regular on-site inspections, and when they do take place, they will focus on speaking to people and observing practice
- Ratings will be more flexible and responsive, and will be changed when evidence indicates it is necessary
- Reports will be shorter, easier to read and targeted to the audience
- There will be a focus on the environmental impact of the service
- There will be a focus on safety and how services have learnt from concerns
- Equality, diversity, human rights and the culture of services will be central to understanding the quality of the service
- They will provide or signpost help and advice to encourage improvement

The full consultation and how to respond can be found at: <https://www.cqc.org.uk/get-involved/consultations/world-health-social-care-changing-so-are-we>